# **COVID-19 Notice & Related Info**

### To Our Valued Patients,

At Triangle Gastroenterology, the health and safety of our patients and staff are our top priority during the current situation with COVID-19/Corona Virus in our country. It is important to us to let all of our patients know the steps and actions we are taking to keep our patients and team members safe. In this environment, we appreciate your trust in our team to always do the right and safest thing.

#### We Are Open

Patient care is our number one priority and as a result, we have a plan in place to ensure day to day business activities continue to run safely and at the highest quality of service and cleanliness. While closings and cancellations are happening all around us, we plan to still be available to patients as their needs arise.

Some additional options we are providing include:

• Tele-Health: If you prefer to switch your in-office visits to a phone visit, we are happy to do so. Please contact the office prior to your visit to ensure this is possible and that we have an appointment available for you.

## **Steps We Are Taking**

Our office maintains the highest levels of sanitation at all times, but during this time we have enhanced our protocols in our ambulatory surgery center, exam rooms, bathrooms and lobby. We are closely monitoring any new suggestions or requirements made by the CDC, local government, and federal agencies to stay as up to date as possible.

#### What We Ask Of Our Patients

We ask that if you are feeling ill to please stay home and reschedule your visit with us or switch to a Tele-Health visit. We will do our best to get you in as soon as you are feeling better. Please keep in mind the safety and wellness of our other patients as we have many patients that are at a higher risk due to age, health issues, and weakened immune systems.

Thank you to our incredible patients for your understanding and support as we work as a community to find our way through this unique situation. We appreciate your help as we do our part to provide as much health and wellness as we can to our local community!

Sincerely,

Triangle Gastroenterology Team